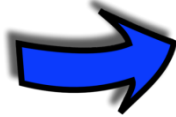


Carer Pathway

Do you need general information?



Talk to Voluntary Sector providers about services, including Derbyshire Carers Association.

Find out about local carers groups. Visit a Talking Point – they can help access advice on benefits, housing and social care for example. Visit the website for more information www.derby.gov.uk/talkingpoints

Do you need specific information and advice about your role as a carer?



Visit Derbyshire Carers Association to discuss your issues or request a home visit.

Telephone: 01332 200002

Email: derby@derbyshirecarers.co.uk

This will include having a “Carers Conversation”.

Or contact Derby Direct on 01332 640777 or visit a Talking Point to discuss your issues or request a home visit.



Meet Carers needs through universal services for example:

- Support provided by Derbyshire Carers Association
- Message in a Bottle
- Referral to community groups and specialist advice agencies
- Housing advice and property adaptations
- Adult Learning Service
- Carelink and other assistive technologies
- Local Area Co-ordination

Support Plan completed and approved by Derby City Council.

Carers Personal Budget may be identified. (This can be taken as a Direct Payment or Council arranges support)

Annual Review of support needs or more frequently if required.



Formal Carers Assessment

Completed with you by a Council worker to identify what help you need to continue as a Carer

Can include a Whole Family Assessment and include the Cared For person



If there are still issues or unmet needs, a referral can be made for a formal Carers Assessment



If not eligible, Carer could go back to Derbyshire Carers Association.

Are you in crisis?



Contact Social Care on 01332 640777, GP or NHS for advice